



Collaborative Learning Solutions

Creating Communities Of Practice And Communities Of Learners

Innovative. Flexible. Dynamic.



What is a Collaboration Architecture?

'*Collaboration*' is the activity of people working together to reach a common goal. It involves getting the right information to the right people at the right time to make the right decision.

A Collaboration Architecture is the framework that connects people, process, and technology together allowing greater business benefits through the use of many methods such as:

social networking sites
video presentations
virtual workspaces
voice conferencing **wikis** *web conferencing*
virtual workspaces **IM** **wikis**
social networking sites **blogs**
web conferencing
blogs **voice conferencing** *IM*
video presentations



The Business Impact

Today's business teams are dispersed and with travel budgets reduced, it is increasingly difficult to build relationships with customers, partners, and even colleagues. Social networks, audio and web conferences, team spaces, video, and chat help us overcome the limitations of distance and time zones. Effective use of collaboration tools have become vital to business success.

Implementing a Collaboration Architecture will improve business interactions, encourage innovation, accelerate decision making processes, and increase responsiveness to customers and the market. However, implementing a Collaboration Architecture is not only reliant upon the technology and applications but **significant investment in the skills and culture of today's business workforce is critical**

Executive Management needs to lead this new way of doing business, drive IT teams to ensure they construct a core foundation that supports a rapidly evolving set of applications, and the entire workforce needs to be transitioned to a new way of working

Businesses need to look more closely at the way they are empowering their people to communicate and collaborate. People are typically a business's most important asset-and they account for its largest costs. Talent is critical to the competitive edge.

New collaborative technologies will offer only limited benefits without investment in PEOPLE. Your people and your company have to be prepared...

Why choose Global Knowledge as your learning partner ?

We develop innovative programmes to ensure every aspect of the learning development works to our clients benefit. We employ the best in business to ensure a high quality standard. We provide clients with access to a wide team of experienced consultants and trainers to support and deliver bespoke learning solutions.

We collaborate with the world's leading technology vendors. This means that our customers can be among the first to adopt and, more importantly, maximise new technologies for competitive advantage.

Global Knowledge provides flexible programmes that is now at the heart of modern learning

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Dispersed workforces | Increased mobility | Cross-organizational teaming